



MONTANA LODGE & SPA

Here at the Montana Lodge & Spa, our health and safety guidelines apply to both our hotel guests and staff. We would like to thank you all for complying with the measures we have put in place, and we very much look forward to welcoming you here at the Montana Lodge & Spa, La Thuile.

A.SAFE SKIING IN LA THUILE

With its 180km of ski slopes, La Thuile offers an extensive ski area. You can safely use our chairlift systems to reach the slopes, and avoid large crowds. Ski pass can be purchased at the hotel.

B.HOTEL FACILITIES AND STAFF

1. THE AIR YOU BREATHE AT MONTANA LODGE & SPA

AIR CONDITIONING SYSTEMS

Montana Lodge & Spa has a state of the art Heat Ventilation and Air Conditioning Systems (HVAC) which operates everywhere in the hotel and works by exclusively pumping fresh air from outside. The fresh air from outside is heated and blown into the premises, constantly ventilating the indoor environment.

FILTRATION SYSTEMS

Our HEPA high performance filters (H13 certified) can filter at least 99.97% of particles with a diameter greater than or equal to 0.3 μm in a single pass. The filters also incorporate UV sterilisation and ionization for additional security.



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2. MEASURES TO REDUCE THE RISK OF DIRECT INFECTION BETWEEN PEOPLE

The risk of direct infection between people arises from interactions with infected people. In order to minimize this risk, the following measures have been adopted to make any interaction within the hotel safer.

MASKS

To reduce the risk of direct infection through airborne droplets, all hotel staff must wear masks at all times

HAND SANITIZER

Hand sanitizer dispenser is located at the entrance of the hotel, and all common use areas. For your own safety, we ask our hotel guests to wash their hands regularly with soap and water, or use hand sanitizer

GLOVES

Our kitchen and cleaning staff must wear antibacterial gloves at all times

SOCIAL DISTANCING

Our highly trained staff is here to provide you with the best customer service whilst maintaining social distancing



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3. MEASURES TO REDUCE THE RISK OF INDIRECT INFECTION FROM TOUCHING SURFACES OR OBJECTS

FREQUENT CLEANING AND DISINFECTION OF SURFACES

The risk of an indirect transmission arises from contact with infected surfaces or objects and, therefore, new work protocols have been put in place to prevent the spread of COVID-19

RIGUROUS CLEANING MEASURES

To ensure maximum safety for both our guests and staff, and to reduce the risk of infection, we have reassessed all of our hygiene protocols and enhanced cleaning procedures for guest rooms and public areas

ROOM CLEANING AND DISINFECTION PROCEDURES

We ensure daily room cleaning and disinfection of all surfaces with antibacterial products, and the use of ozone purifying units for ozone treatment

DISINFECTION OF CRITICAL POINTS

The frequency of disinfection of surfaces such as elevator buttons, handrails, and door handles in public areas has been increased.

WASTE AND LINEN

Used linen and waste are closed in sealed bags.



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4. COVID-19 MEASURES AT THE RESTAURANT

SERVICE PROTOCOLS

To reduce the risk of coronavirus transmission at the restaurant, our kitchen and management staff have approved the following health and safety protocols to keep our guests safe

PROTECTIVE EQUIPMENT

Hotel staff must wear face masks at all times

CUTLERY AND GLASSES

Cutlery and glasses are handled with antibacterial gloves.

FOOD SAFETY & SERVICE

For your own safety, all-you-can eat buffets will not be available this season. Our kitchen staff will prepare and serve all dishes directly onto your table

SOCIAL DISTANCING

To reduce the risk of COVID-19 direct transmission through airborne droplets, we ensure physical distance between tables



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5. REDUCING THE RISK OF INFECTION AT THE GYM, SPA AND BEAUTY SALON

New work guidelines and service performance to reduce the risk of COVID-19 transmission at the gym, SPA and beauty salon, we have reassessed our health and safety measures with great care. Below are details of our measures to ensure that our services, equipment and environment comply with the new work guidelines, and prevent the risk of infection.

PROTECTIVE EQUIPMENT

Under our new work guidelines, and depending on the service provided (SPA, gym or beauty salon), our staff will be wearing appropriate face masks such as surgical or higher level masks, FFP2 masks plus protective screen for treatments, and all equipment will be sanitised thoroughly. All beauty salon uniforms will be changed after every use.

TREATMENT OF INSTRUMENTS AND ACCESSORIES

After cleaning and disinfecting, all used instruments for aesthetic treatments are subject to B-class autoclave to ensure the highest hygiene and safety standards are met. All instruments are handled with antibacterial gloves.

SERVICE PERFORMANCE To guarantee the best quality service, we disinfect and sanitise our relaxation beds, cabins for beauty treatments and massages, SPA and all touched objects and equipment after each session. All provided services at the SPA will comply with our strict guidelines, from guest arrival to departure.

SOCIAL DISTANCING

To reduce further risk of COVID-19 transmission through airborne droplets, we ensure physical distancing. As a result, all entries to our SPA, gym and beauty salon facilities will need to be booked in advance. To ensure all guests safety, our relaxation beds will be placed at a safe distance of at least 1.5 meters, and access to the wet area will be capped to a maximum of 30 guests. Access to the gym and sauna will be allowed to one person at a time, except if they belong to the same household/family.



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C.FOR GUESTS

- Use masks at all times in closed common use areas
- Wash your hands frequently with soap and water, or use alcohol-based hand sanitizer
- Keep a safe distance of at least one meter between yourself and others, except if you belong to the same household
- Measure body temperature at the entrance of the hotel with our thermal scanner. The entry can be denied to those with temperatures above 37.5 °C, or with any other flu-like symptoms
- Measure body temperature our thermal scanner and find a sanitizing mat at the entrance of the Spa. The entry can be denied to those with temperatures above 37.5 °C, or with any other flu-like symptoms